

CHECK IN

In order to help best serve all of our guests, we are strict on the check-in and check-out times. Any requests for early check-in or late check-out must be made and approved prior to your arrival.

- Check-in: 3pm-11pm
- Check-out: 11am

Once you arrive, look for the reserved parking signs for the American and pick a spot. There is also free street parking throughout the village if you need additional parking space.

The entrances to all the condos are located on the North side of the building. The condos on the upper level can be accessed by using the stairs at the front of the building. There are signs above the door of each condo with the name of the unit.

- The Patriot Main level, 1st door
- The Cowboy Main level, 2nd door down
- The Montanan 2nd level, 1st door
- The Hunter 2nd level, 2nd door down
- The Native American 2nd level, 3rd door down

Use the keypad code provided to you prior to your arrival to access your condo. To operate the keypad, touch the screen and 2 random numbers will pop up. Tap those 2 numbers, then you will have the option to input your code and enter. The code will allow you to come and go easily throughout your stay with us. When locking the door, alternating blinking lights signals a poor connection. Try pulling the door shut tighter and re-attempting the lock.

When you arrive, please inspect your unit for cleanliness and stocked items. If anything seems to be missing or appears not cleaned, please call or message us right away.

We look forward to your stay!

GENERAL INFORMATION

bathrooms

Towels, shampoo, conditioner, body wash, soap, and lotion are available for your use. Dark washcloths are available for make-up removal. Additional amenities located in cabinet/drawer under the bathroom sink.

bedrooms

Look behind the bedroom door or in the closet to locate the iron and ironing board. The alarm clock in each room has a USB port for easy and convenient charging of your devices. Linens and pillows for the sofa beds in the upper level condos are located in the closet.

coffee

To use the Keurig coffee maker, turn on and wait for the water to heat up. Place K-cup into machine, click down the lever and select cup size. If minimal water comes through the spout, or machine appears to not work, remove the K-cup and run a water cycle with no K-cup using the smallest cup size setting. This will help clear the machine of any coffee grounds and re-calibrate the water settings.

entertainment

Books and magazines with topics related to your condo's theme as well as card games, puzzles, and throw blankets are available for your use in the chest, cabinet, and/or end/sofa tables. The TV remote is located on the sofa table below the TV. Tap the red 'Netflix' button on your remote and have instant access to your favorite movies or latest binge series through The American's account.

garbage and cleaning

Replacement garbage bags for kitchen and bathroom bins are located under the kitchen sink. There are large garbage bins located in a small shed under the stairs for bagged garbage disposal. There are also some basic cleaning and sanitizing supplies located under the kitchen sink for use during your stay.

grill

There is a shared grill located between the Patriot and Cowboy condos on the lower level and near the Native American condo on the upper level for your use.

heating and cooling

Each bedroom, bathroom, and main living space in the condo has a wall heater with an adjustable thermostat located above the light switch. Each condo has an air conditioning unit with remote located on the sofa table under the TV.

laundromat

There is a laundromat located at the front of the building. There are multiple coin operated washers and dryers available for use and a coin changer for your convenience.

outdoor recreation

There is a basket under the kitchen sink with an umbrella, bear spray, flashlight and first aid kit for use during your stay with us, as needed, to help keep you safe and protected.

parking

You have 1 reserved parking space on the premises to use throughout your stay. Additional parking is available across the street at Osborn Landing parking lot and throughout the village. Delivery trucks park near, and occasionally block, The American parking lot on Wednesdays and Thursdays, from 10am-1pm.

CHECK OUT

As a reminder, we are strict on the check-in and check-out times. Any requests for early check-in or late check-out must be made and approved prior to your arrival.

- Check-in: 3pm-11pm
- Check-out: 11am

We appreciate your assistance in the check-out process. Your completion of the following checklist will help us prepare for future guests as well as communicate cleaning needs with our cleaners:

- All dishes washed and put away or in the dry rack.
- Place any used towels on the floor in the bathroom.
- Place the pillows of any beds that were used on the floor, propped up against the bed.
- Place the TV and air conditioning remotes on the sofa table under the TV.
- Empty garbage bins and dispose in the large bins in the shed below the stairs.
- Turn off all the lights and close and lock all the windows.

Thank you for your help and for choosing to stay with us!